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2016-11-18 - Burner EOAS - Comments (0) - Security

A number of people are reporting receiving emails from American Express with the Subject line: *Please activate your Personal Security Key*

These emails look legitimate but should be ignored. If you are an American Express card holder and have doubts about a communication coming from what looks like American Express, or believe you may have responded to one of these emails with your information, your best course of action is to contact American Express using the phone number on the back of the Credit Card.

A screen shot is included below.

Reply Reply All Forward



Please activate your Personal Security Key

American Express [welcome@amex-mails.com]

To: [redacted]

Thursday, November 17, 2016 6:35 AM

Please activate your Personal Security Key

American Express SafeKey is an authentication service that provides an additional layer of fraud protection. This service is part of our continuous efforts to increase account security. Beginning April 2016, you may be asked to enter a One-Time Code or other verification information to complete a purchase.

As a Card Member you are enrolled in American Express SafeKey, so you just need to take one additional step to benefit from this security feature. You may update your contact information during the SafeKey create process, through your online account.

To create your American Express SafeKey please click the button below

Create SafeKey

Note: You will be redirected to a secure encrypted website.

The contained message may be privileged, confidential and protected from disclosure. If the reader of this message is not the intended recipient, or an employee or agent responsible for delivering this message to the intended recipient, you are hereby notified that any dissemination, distribution or copying of this communication is strictly prohibited.

Thank you,

American Express

This is a customer service e-mail from American Express. Using the spam/junk mail function may not block servicing messages from being sent to your email account. To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing. We kindly ask you not to reply to this e-mail but instead contact us securely via customer service.

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