Department of Earth, Ocean and Atmospheric Sciences

News > General > Renewal of Matlab license

Renewal of Matlab license

2017-03-27 - Burner EOAS - Comments (3) - General

If you are using a standalone version of Matlab and you need to renew your license:

- Open MATLAB
- Click on Resources
- Click on Help
- Hover over Licensing and then click on Update Current Licensing
- Select license 924490
- Update
- Restart Matlab

If you are not able to do it from MATLAB try this procedure:

- 1. Login to <u>MathWorks</u> using your UBC email address.
- 2. Go to My Account
- 3. Click on license 924490
- 4. Click on Install and Activate
- 5. Clink on Resolve Connection Issue
- 6. Click on Activate to Retrieve License File

If you experience any problems , please contact the help desk at helpdesk@eoas.ubc.ca or through the help desk web site at helpdesk.eoas.ubc.ca.

Comments (3)

Comments (3)

MR Masoud Rahjoo

5 years ago

- My Matlab license expired on May 1st instead of May 31!

- I cannot open Matlab anymore so I cannot used this solution: Help > Licensing > Update

Current Licensing

- An alternative method is needed for Matlab activation after expiry.

MR Masoud Rahjoo

5 years ago

Thanks Charles for helping us. I am always grateful to your support.

DC Devin Cowan

4 years ago

I have the same situation as Masoud. My license has already expired so I cannot open the IDE

and update current license.