

# EOAS Help Desk

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## EOAS Email Server Outage

2021-03-07 - Charles Krzysik - 0 Comments - in Changes

Hello everyone,

As some of you may have heard in the news, attacks are occurring worldwide against Exchange servers and as such, all Exchange servers at UBC must be patched to protect against recent vulnerabilities identified by Microsoft.

As a security precaution, we will be taking our Exchange email server offline for a period of time beginning at **9pm tonight** while the server is being patched and assessed. When the email service resumes, you will be prompted to reset your password.

We will keep you updated on any further action that may impact your access to email.

Thank you for your patience on this matter.

Charles and