

EOAS Help Desk

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2017-07-18 - Charles Krzysik - 0 Comments - in Changes

Good morning,

Beginning this morning July 17th at 11:00 a.m., we will begin performing upgrades to the mail server. Part of the upgrade process will migrate the mail store.

You should experience no impact during the bulk of the work. There will be a short 10 to 20 minute interruption towards the end of the process, during that time your mail box may be inaccessible, although mail will continue to be received via MAPI, IMAPS and POPS.

It is not possible to be 100% certain exactly when the interruption may occur, we have tried to time it so that it will be early in the A.M.. If you need to access your email during the interruption, you may access the email at a temporary endpoint accessible with our EOAS ID and password at <https://exchange2.eoas.ubc.ca> .

All email will be delivered during the upgrade.

Cheers,

Charles.