

EOAS Help Desk

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New post explains how to add your EOAS mail account to an iOS-based device

2016-09-03 - Burner EOAS - 2 Comments - in General

A new article has been posted to the knowledge base that explains how to add your EOAS account to your iOS, i.e., iPhone or iPad, device.

<https://helpdesk.eoas.ubc.ca/kb/articles/how-to-configure-an-ios-device-to-use-eoas-mail-calendar-and-contacts>

Comments (2)

Douw Steyn Thu,
20th Jul 2017
2:00pm

page was not helpful. Pdf failed to download ?
Douw

Burner EOAS Tue,
1st Aug 2017
9:18am

Thanks for spotting this. The problem was traced to a performance issue where the PDF took too long to generate and the web server would stop the download before it could complete.

The initial release of the (new) help desk was rolled out quickly and performance was not the top-most priority. Now that there is time, a review has begun and performance is a priority again. PDFs now generate/download for all the articles, knowledge base, etc..