

# EOAS Help Desk

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## The old webmail interface

2017-05-03 - Burner EOAS - 0 Comments - in General

Dear Colleagues,

The migration is complete and we are running on one mail system again, the webmail interface at ([webmail.eos.ubc.ca](mailto:webmail.eos.ubc.ca) aka. "SquirrelMail"), is no longer capable of sending new email messages.

You can still log into the old interface, but if you attempt to send an email from there it will go undelivered. The old webmail interface has been kept active in order to provide a comparison point for anyone concerned about whether or not the migration process was successful -- in other words, if you completed the migration and thought something was missing, you could go back to the [webmail.eos.ubc.ca](mailto:webmail.eos.ubc.ca) interface and check.

Eventually, we will take down the old interface and retire that system, for now the system is still working, but it will not send any email messages. If you need a web-based interface to send email, please use the new system at <https://exchange.eoas.ubc.ca>.

If you have any questions or concerns, please contact us through the EOAS Help Desk by email at [helpdesk@eoas.ubc.ca](mailto:helpdesk@eoas.ubc.ca) or by visiting <https://helpdesk.eoas.ubc.ca>, click the New Ticket > Create A Ticket link.